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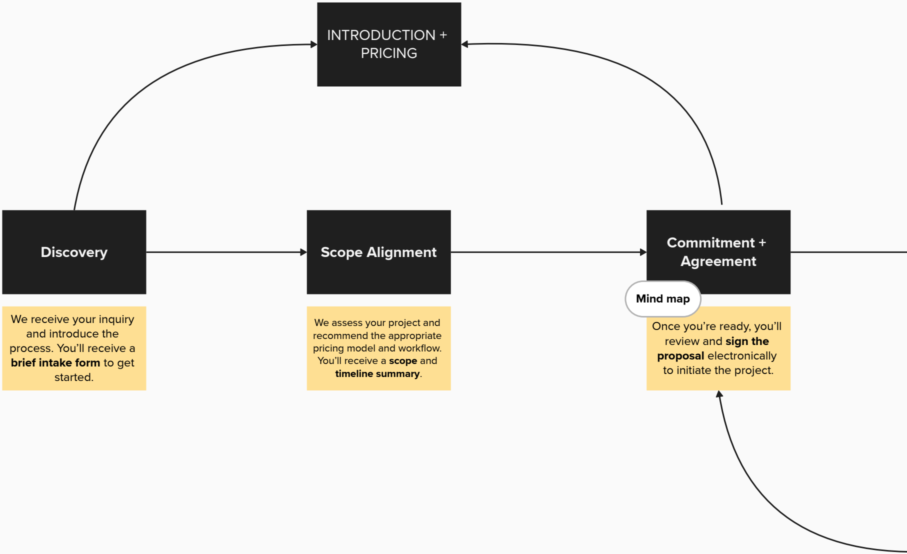


INTRODUCTION + PRICING

Discovery

We receive your inquiry and introduce the process. You'll receive a **brief intake form** to get started.

Scope Alignment

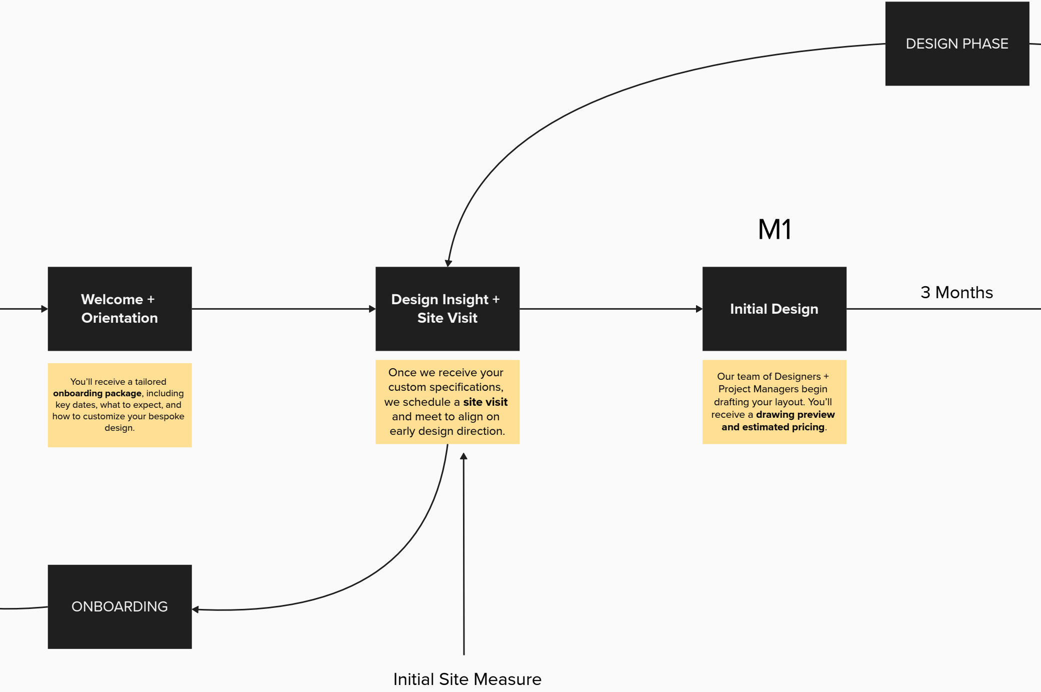
We assess your project and recommend the appropriate pricing model and workflow. You'll receive a **scope** and **timeline summary**.

Commitment + Agreement

Mind map

Once you're ready, you'll review and **sign the proposal** electronically to initiate the project.

shared,



DESIGN PHASE

M1

Welcome + Orientation

You'll receive a tailored **onboarding package**, including key dates, what to expect, and how to customize your bespoke design.

Design Insight + Site Visit

Once we receive your custom specifications, we schedule a **site visit** and meet to align on early design direction.

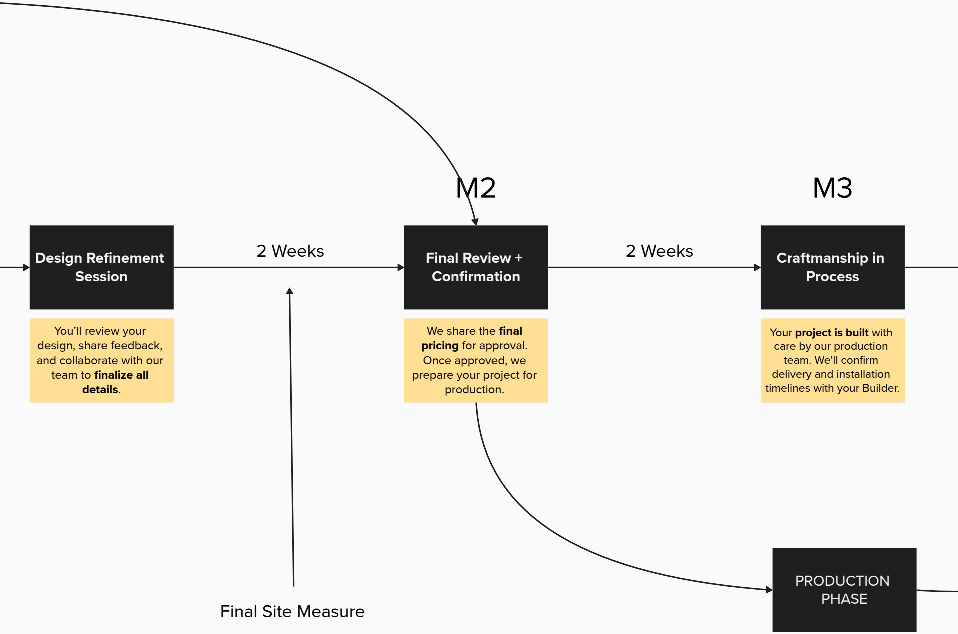
Initial Design

Our team of Designers + Project Managers begin drafting your layout. You'll receive a **drawing preview and estimated pricing**.

3 Months

ONBOARDING

Initial Site Measure



M2

M3

Design Refinement Session

You'll review your design, share feedback, and collaborate with our team to **finalize all details**.

2 Weeks

Final Review + Confirmation

We share the **final pricing** for approval. Once approved, we prepare your project for production.

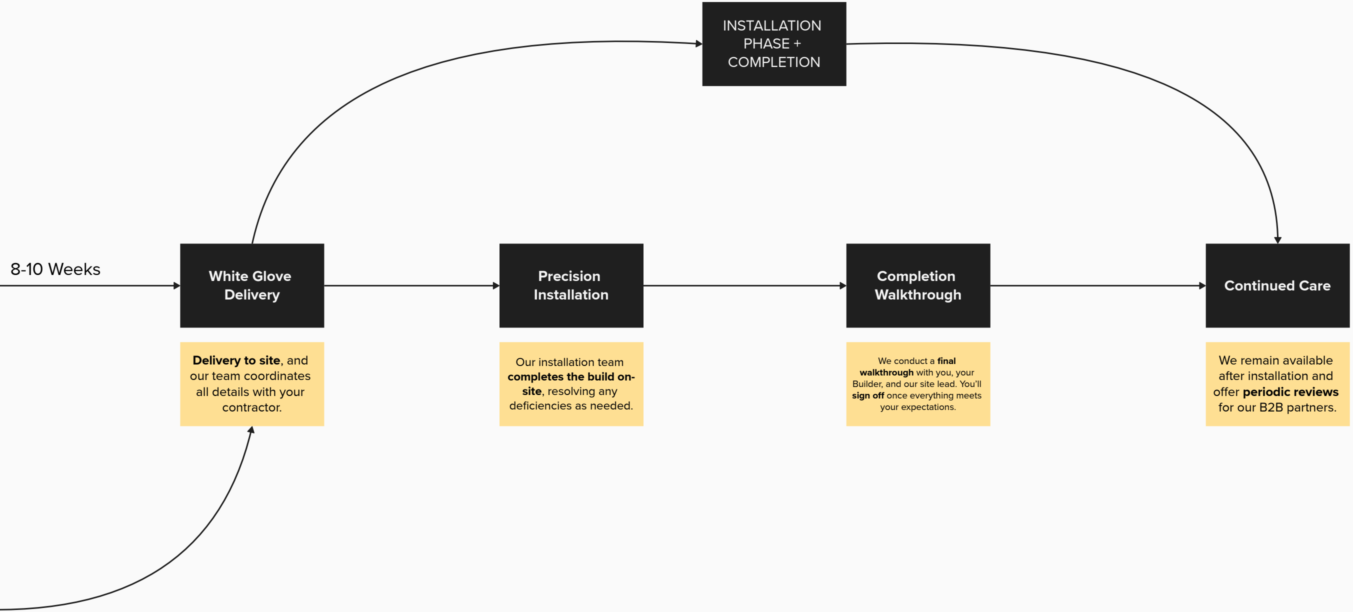
2 Weeks

Craftmanship in Process

Your **project is built** with care by our production team. We'll confirm delivery and installation timelines with your Builder.

Final Site Measure

PRODUCTION PHASE



INSTALLATION PHASE + COMPLETION

8-10 Weeks

White Glove Delivery

Delivery to site, and our team coordinates all details with your contractor.

Precision Installation

Our installation team **completes the build on-site**, resolving any deficiencies as needed.

Completion Walkthrough

We conduct a **final walkthrough** with you, your Builder, and our site lead. You'll **sign off** once everything meets your expectations.

Continued Care

We remain available after installation and offer **periodic reviews** for our B2B partners.